

Avaya one-X Mobile for IP Office - Device Compatibility List



The following list includes the makes and models of mobile devices that are currently certified and qualified to support the one-X Mobile client application in conjunction with the Avaya IP Office.

Avaya one-X Mobile supports the mobile devices listed below. Please ensure to download the correct software version for your particular mobile device.

NOTE: Effective Jan 19, 2010 – all older devices that are no longer being sold in the market by the carrier or the device manufacturer plus 90 days thereafter, are no longer going to be supported by one-X Mobile. Only the devices that are listed below are to be supported and maintained for bug-fixes, field escalations and service packs.

Device	Operator	Operating System	one-X Mobile SW-Version	Mode	SW Location
Avaya one-X Mobile supports the following mobile phones / smartphones:					
Apple iPhone	n/a	Apple iPhone OS (all iPhones)	one-X Mobile lite	Telephony	Available via Apple App Store
HTC Touch Pro	n/a	Windows Mobile 6.1	1.0.28	Telephony	Download
HTC Touch Diamond	n/a	Windows Mobile 6.1	1.0.28	Telephony	Download
Nokia 6121	n/a	Symbian Single Mode	4.6.6	Telephony	Download
Nokia E51	n/a	Symbian Single Mode	4.6.6	Telephony	Download
Nokia E63	n/a	Symbian Single Mode	4.6.6	Telephony	Download
Nokia E66	n/a	Symbian Single Mode	4.6.6	Telephony	Download
Nokia E71	n/a	Symbian Single Mode	4.6.6	Telephony	Download
<i>For additional Symbian (Nokia) phones as well as for Apple iPhone and BlackBerry please refer to offers of our partners on the following page!</i>					

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Device	Operator	Operating System	one-X Mobile SW-Version	Mode	SW Location
Field Proven Phones					
In this part of the list we provide details about phones that have been reported to work.					
Apple iPhone	n/a	iPhone OS 3.0	iEC5xx*	Telephony	Info
This application is available at the Apple App Store.					
Multiple Blackberry Devices, Symbian	n/a	RIM, Symbian, iPhone, Android	SoLo DTMF Client*	Telephony	Info
Multiple Blackberry Devices, Apple iPhone, Android, Symbian	n/a	Blackberry / RIM	DiVitas Mobile UC*	Telephony & UC mode	Info
<p>*: This Software has not been developed by Avaya and Avaya has not confirmed this and information is therefore given without any liability and/or support by Avaya. Even if a device has been verified against a specific IP Office release, Avaya can not guarantee that other IP Office releases will support these phones in the same way, e.g. after new functionality has been added to IP Office or field-reported issues have been fixed. Updated phone firmware and/or updates of the client software may also lead to incompatibilities.</p>					
<p>This list will be updated if necessary. Please check with your Account Executive for the most updated list. If a particular mobile phone or device that your company has deployed is not listed on this list, it is possible that it is compatible, but just needs to be tested. Please contact your Account Executive with the details and they can request the device be included in the certification process.</p>					
<p>Dual Mode (WiFi) and UC Mode (Data Channel Communication) are not supported however there might be 3rd party solutions available.</p>					

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Device	Operator	Operating System	one-X Mobile SW-Version	Mode	SW Location
The following formerly supported mobile devices are no longer supported by Avaya. Nevertheless these devices might continue to work with IP Office as there has been no change on the mobility interface of IP Office.					
AT&T 8125		Nokia 6620			
AT&T 8525		Nokia E50			
AT&T 8525		Nokia E60			
Dopod C730		Nokia E61			
HP IPAQ 6920		Nokia E61i			
HP IPAQ 6920		Nokia E62			
HP IPAQ 6925		Nokia E65			
HP IPAQ 6945		Nokia E70			
HTC Mogul		Nokia N70			
HTC P4300		Palm Treo 700 W			
HTC S620		Palm Treo 700 WX / W			
HTC S630		Palm Treo 750			
HTC S710		Palm Treo 750v			
HTC Tilt		PPC-6700			
HTC Touch		Samsung Blackjack (i607)			
HTC TyTN		UTStarcom 6700 (Telus)			
HTC TyTN II		Vodafone v1415			
iMate KJAM		VX-6800			
Motorola Q					
Motorola Q9/H					
Motorola Q9/Global					
Motorola Q9/C					